



QualityNet | Atlassian



December 11, 2023



Planned Activity

Planned Actions: QualityNet Jira upgrade to 9.4.14 in order to resolve a critical security vulnerability

Impacted Application Development Organizations (ADOs): QualityNet Atlassian Jira users

Planned Downtime: December 14, 2023, between 8:00 PM and 11:00 PM ET

What To Expect: QualityNet Atlassian will be down on December 14, 2023, from 8:00 PM to 11:00 PM while the team resolves a critical security vulnerability. We will post once the system is back online and available for use. As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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Center for Clinical Standards and Quality (CCSQ)