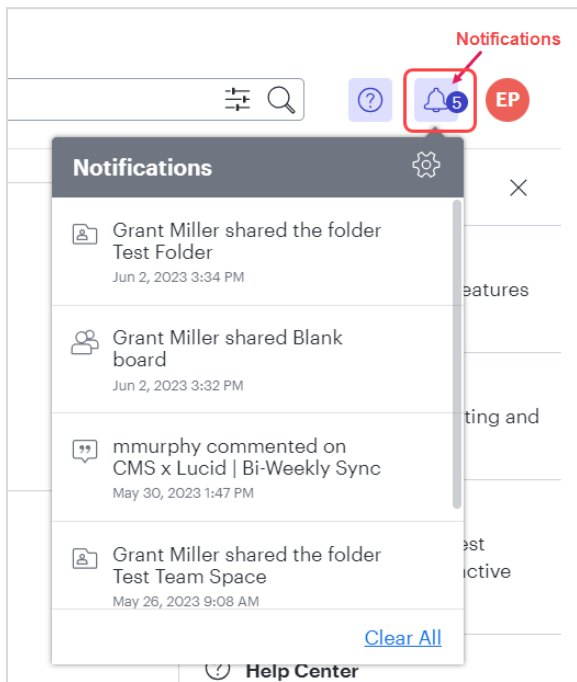Lucid

*July 24, 2023*

# QualityNet Lucid Notifications Best Practices

**Email Notifications are NOT Sent**
When selecting the Share icon/button in Lucid, there are two options:  Email and Link.  However, when documents, boards, charts, or other QualityNet Lucid Suite items are shared with another QualityNet user, **email notifications are NOT sent**.

Notifications are found ONLY in the Lucid Notification tool found on the top right by your profile name.
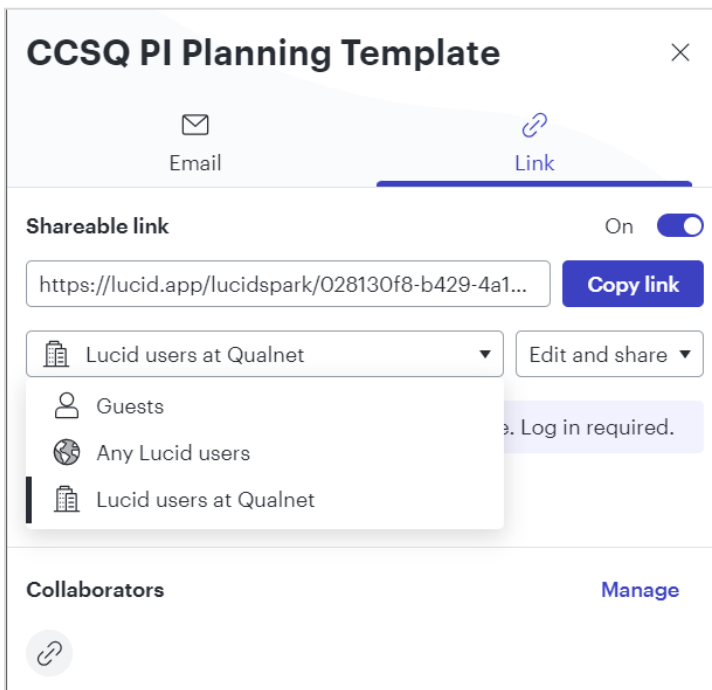


There are also **no email notifications regarding comments or other activity**.

It is recommended to check your notifications within Lucid to see if a resource has been shared with you or if there has been any other activity of interest.

**Use the Link Option**
The best way to share a document or board is by tabbing over to the "Link" tab to copy the sharable link.  There are three levels of permissions to select from:

- Lucid users at Qualnet - Users at Qualnet with the link can edit and share. Log in required.
- Guests - Anyone with the link can edit.  No login required for guests. (Note: Guest access without login is not possible within Lucid Chart)
- Any Lucid users - Anyone with the link can edit and share. Login required.



**Contact Us**
Questions?  Need more information?  Feel free to contact us at #help-lucid.

*If you need additional information, contact us:*

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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Email:
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