

Shared Services Collaboration Tools Team **WELCOMES YOU!**

GET TO KNOW QUALITYNET ATLISSIAN
CONFLUENCE

Welcome!

Welcome to the Shared Services Collaboration Tools Team! We are happy to inform you about our shared Atlassian tool, QualityNet Atlassian Confluence, that will help you succeed in your daily work.



QualityNet Atlassian Confluence



ESS TOOLS UNIVERSITY

Visit ESS Tools University and register for a variety of interactive training classes for each of the Shared Services Collaboration Tools.

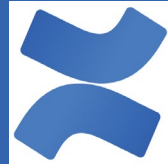
The University is located on Confluence at:

<https://qnetconfluence.cms.gov/display/HS/ESS+TOOLS+UNIVERSITY>.

Here's the catalog of trainings offered.

How does QualityNet Atlassian Confluence benefit you?

QualityNet Atlassian Confluence



Strengthens culture and communication with one easy-to-find space for all your team's collective knowledge

How to Access

How to Access

QualityNet Confluence is HARP (HCQIS Access Roles and Profile) integrated. HARP is CCSQ's (Center for Clinical Standards & Quality's) secure identity management portal. You will need to create a HARP account in order to request access to QualityNet Confluence.

Once you have a HARP account, log into HARP at <https://harp.cms.gov/> and request a QualityNet Atlassian Confluence user role.

Access detailed instructions for HARP registration and requesting your user role at: <https://qnetconfluence.cms.gov/display/HS/HARP#GettingStarted>

QualityNet Atlassian Confluence

What is it?

CCSQ QualityNet Confluence is a powerful group collaboration and content management tool for both CMS and contractors that provides website (intranet) content spaces with blog and repository functionality.

It is one of several toolsets (including Jira) developed by Atlassian. Confluence effectively strengthens company culture and communication by giving one easy-to-find space for all your team's collective knowledge and documentation. Share :

- Meeting Notes
- Project artifacts
- Announcements
- Comments

QualityNet Atlassian Confluence

How to access

Detailed instructions for requesting a QualityNet Atlassian User Role and accessing QualityNet Confluence are found at:

- <https://qnetconfluence.cms.gov/display/HS/QualityNet+Atlassian#GettingStarted>
- Direct link to Confluence:
<https://qnetconfluence.cms.gov/>
 - Log in at upper right-hand blue border.

QualityNet Atlassian Confluence

Navigating Confluence

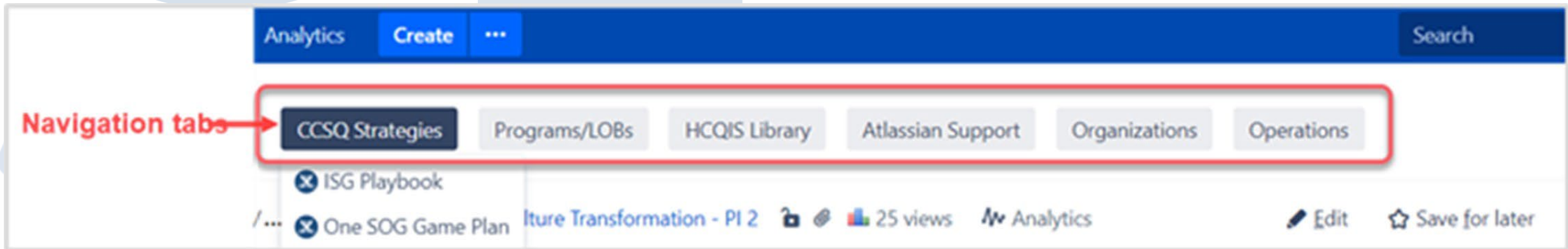
Confluence is organized into spaces which are collections of related pages that may contain any variety of information including meeting minutes, project plans, guides, videos, and more.

To find a page, click on the gray navigation tabs or use the search bar at the top of the screen. Pages can be created, edited, and commented upon.

QualityNet Atlassian Confluence

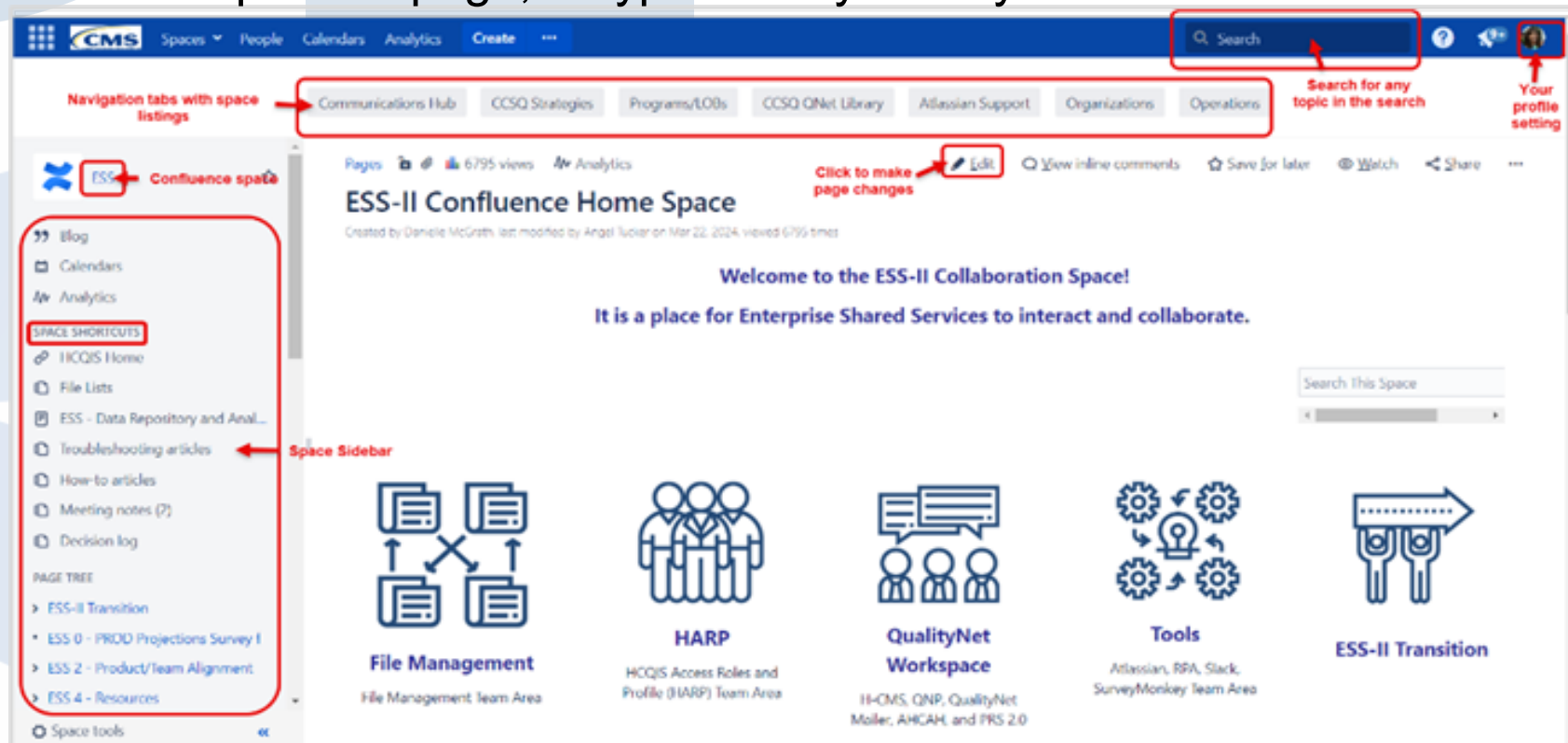
Navigation Tabs:

At the top of each page find helpful gray navigation tabs with listings of spaces.



QualityNet Atlassian Confluence

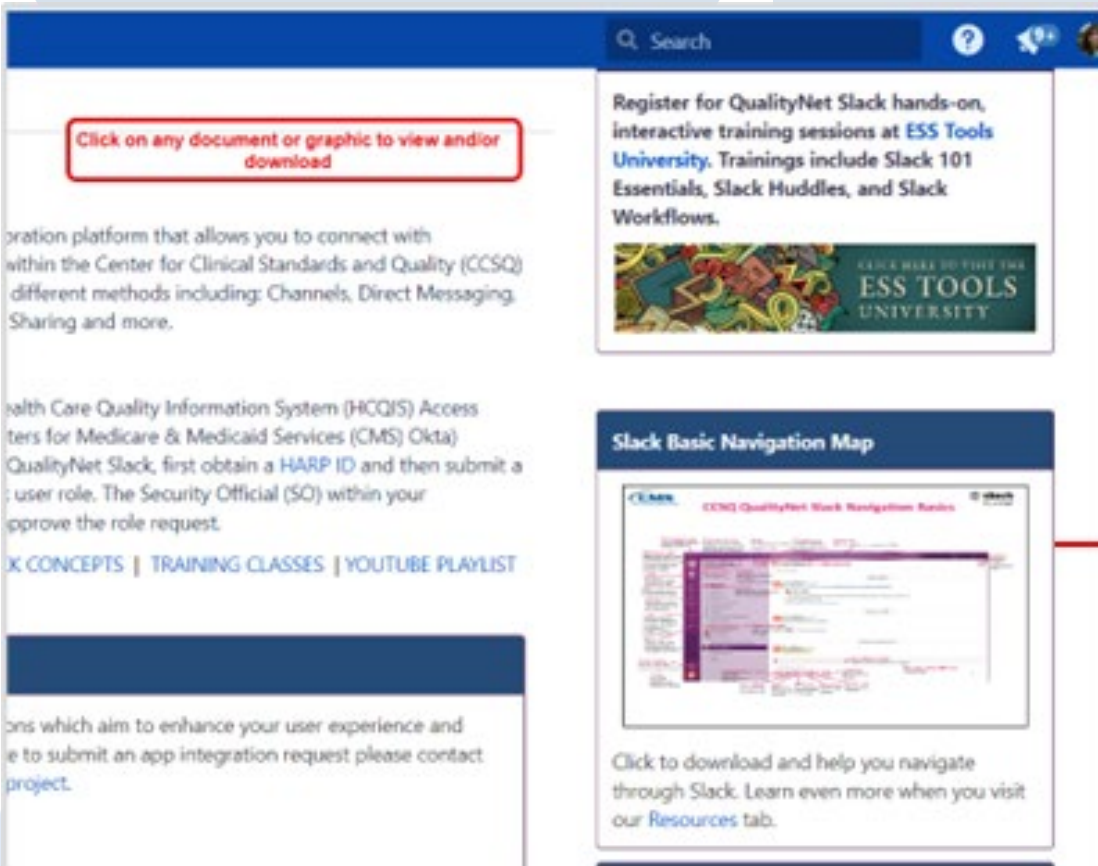
- **Search:** Quickly find spaces you've visited by clicking on Spaces at the top left blue border. Also search for any topic or space from the search bar at the top right blue border.
- **Space Sidebar:** Navigate the space utilizing the Space Shortcuts listing on the gray left-hand navigation panel.
- **Edit:** Click Edit at the top of the page, or type 'e' on your keyboard.



QualityNet Atlassian Confluence

Documents:

Click to view. Click the download arrow or share icon at the top right black border.



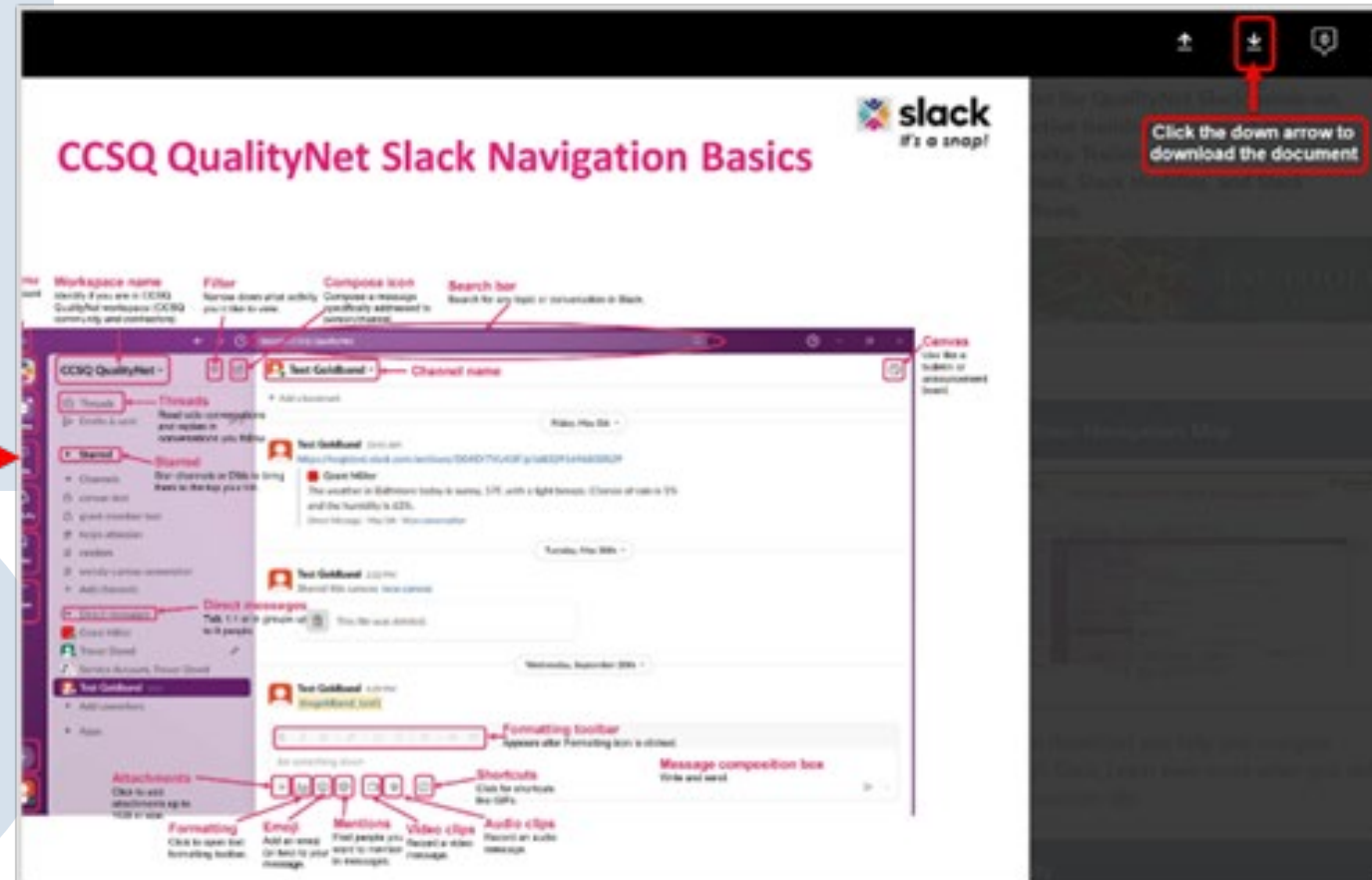
Click on any document or graphic to view and/or download

Register for QualityNet Slack hands-on, interactive training sessions at **ESS Tools University**. Trainings include Slack 101 Essentials, Slack Huddles, and Slack Workflows.

Health Care Quality Information System (HCQIS) Access for Medicare & Medicaid Services (CMS) Okta QualityNet Slack, first obtain a HARP ID and then submit a user role. The Security Official (SO) within your organization approve the role request.

CONCEPTS | TRAINING CLASSES | YOUTUBE PLAYLIST

Click to download and help you navigate through Slack. Learn even more when you visit our [Resources](#) tab.



Click the down arrow to download the document

CCSQ QualityNet Slack Navigation Basics

Workspace name: CCSQ QualityNet
Filter: Narrow down what you're able to view
Compose icon: Compose a message specifically addressed to someone
Search bar: Search for any topic or conversation in Slack
Channel name: #test-goldman
Channel icon: Click the icon to open the channel
Channel list: Click to open the channel list
Direct messages: Tab to go to direct messages
Formatting toolbar: Appears after Formatting tab is clicked
Attachments: Click to add attachments up to 10MB in size
Formatting: Click to open the formatting toolbar
Emoji: Add an emoji (click to go back to your message)
Mentions: Tag people you want to mention in messages
Video clips: Record a video message
Audio clips: Record an audio message
Message composition box: Write and send

QualityNet Atlassian Confluence

Comment:

Discuss content at the bottom of each page in the Comment box.



The screenshot shows a Confluence page with a table of medical terms. The table has two columns: a code and a description. Below the table is a comment box with a red border and a red text overlay.

9	Hospitals (Hospitals, Psych, IRF, LTC Hospitals, EMTALA) (Hospitals , Psychiatric Hospitals, Inpatient Rehabilitation Facility, Emergency Medical Treatment & Labor Act)
10	ICF/IID Intermediate Care Facilities for Individuals with Intellectual Disabilities
11	LTC Long Term Care
12	OPO Organ Procurement Organization
13	OPT Providers of Outpatient Physical Therapy and Speech-Language Pathology Services
14	PRTF Psychiatric Residential Treatment Facilities
15	PXR Portable X-Ray Suppliers
16	RHC Rural Health Clinics
17	RNHCI Religious Nonmedical Health Care Institutions
18	Transplant Transplant Program

Like Be the first to like this No labels

Write a comment...

Comment Box
located at the bottom of the page where you can discuss content

QualityNet Atlassian Confluence

- **Space Creation:** To create a new space, contact #help-atlassian in QualityNet Slack.
- **Watch Button:** Click **Watching** at top right of page to get notifications about all page changes.

QualityNet Atlassian Confluence

Resources

Helpful information and support can be found at:

- Training – Live, recorded, & resource materials
 - [Confluence Trainings](#)
 - [Jira Trainings](#)
- [QualityNet Atlassian in the IT Services space](#)
- [Confluence Tip Sheet](#)
- [Atlassian Blog](#)
- [Why Confluence](#) video
- News and helpful information: [QNASK](#)
- For General Support, contact:
 - [#help-Atlassian](#) channel in QualityNet Slack
 - Create a support ticket at:
<https://qnetconfluence.cms.gov/display/HAKSS/QualityNet+Atlassian+Support>