

## QualityNet | Zscaler

February 25, 2022



## **Planned Activity**

**Planned Actions:** Scheduled Maintenance for Zscaler – Wednesday, 3/02/22, 9:00 p.m. – 1:00 a.m. ET – ZPA High **and** Thursday, 3/03/22, 9:00 p.m. – 1:00 a.m. ET – ZPA High.

## Impacted Application Development Organizations (ADOs): All

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing upgrades on ZPA FedRamp High. During the scheduled maintenance, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

## If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

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Center for Clinical Standards and Quality (CCSQ)