

## QualityNet | Zscaler

Alert September 20, 2022



## **Planned Activity**

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday 9/20/2022, between 9 p.m. and 11 p.m. ET
- Thursday 9/22/2022, between 9 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

**What To Expect:** The Zscaler vendor will be performing infrastructure upgrades to ZPA FedRAMP High on Tuesday, September 20 and Thursday, September 22, between 9 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos



Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to <a href="ServiceCenterSOS@cms.hhs.gov">ServiceCenterSOS@cms.hhs.gov</a>.

**Center for Clinical Standards and Quality (CCSQ)**