



QualityNet | Zscaler

October 18, 2022



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur on Tuesday

- 10/18/2022, between 9 p.m. and 1 a.m. ET.

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Tuesday, Oct. 18, between 9 p.m. and 1 a.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)