

QualityNet | Zscaler

November 8, 2022



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 11/8/2022, between 9 p.m. and 1 a.m. ET
- Thursday, 11/10/2022, between 9 p.m. and 1 a.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades to ZPA FedRAMP High on Tuesday, Nov. 8, between 9 p.m. and 1 a.m. ET, and on Thursday, Nov. 10, between 9 p.m. and 1 a.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!

VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)