



QualityNet | Zscaler

October 06, 2022



Planned Activity

Planned Actions: Scheduled Maintenance for ZIA FedRAMP Moderate will occur during the following times:

- Friday, 10/14/2022, 7:00 p.m. – Saturday, 10/15/2022, 3:00 a.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing a major upgrade on ZIA FedRamp Moderate, Friday, 10/14/22, 7:00 p.m. through Saturday 10/15/22, 3:00 a.m. ET. During this time users may not be able to connect to internet websites while connected to Zscaler. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)