

September 27, 2022



Planned Activity

Planned Actions: The HIDS Network team will use a planned maintenance window to migrate outbound traffic for most remaining Production VPCs to the new Outbound Gateway (OB GW) **on Sunday, October 2, 2022.**

Impacted Application Development Organizations (ADOs):

- The impacted teams include Application Development Organization (ADOs) and HIDS, with remaining Production VPCs for migration.
- The following ADO teams are included in the planned migration effort:
 - ADO-1 (EQRS Portal)
 - ADO-4 (iQIES)
 - ADO-5 (QDIVS FIVS)
 - ADO-10 (QDAS)
 - ADO-13 (Flexion IFSCS)
 - ADO-15 (CDAC)
 - ADO-22 (STAR)
 - ADO-26 (EQRS Scoring & Feedback)
 - DEL (MT)
 - QCOR (MT)
 - HIDS
- **Note:** ADOs that have confirmed their VPC migration for a future date are not impacted.

Planned Downtime: The maintenance window is Sunday, October 2, 2022, from **8:00 p.m. to October 3, 2:00 a.m. ET.**

What To Expect:

- The HIDS Network team will route all outbound gateway traffic for the migrating VPCs through the new PACE OB GW beginning Sunday, October 2, 2022.
- Although downtime is listed during the six-hour maintenance window, there will be only brief traffic disruptions or latency limited to a few seconds each time as the VPCs' outbound routing is changed and propagates through the infrastructure.
- Once the migration work ends, the HIDS Network team encourages ADOs to test and report any issues in the [#pace_gw_migrations](#) Slack channel.
- Please alert your Customer Success Manager (CSM) if you need to escalate any issues.

Resources: **For additional information, go to the the Confluence page, [PACE Networking - URL & VPC](#)**

[Infrastructure Gateway Enhancements](#), and select [Process Overview](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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