

February 18, 2022

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CCSQ ServiceNow Updates

On Wednesday, February 9, 2022, CCSQ ServiceNow updated the QualityNet Public Q&A Portal topic routing for two Cancer Measures sub-topics.

On Saturday, February 19, 2022, CCSQ ServiceNow enhancements will be implemented to update the following:

- Limit Assignment Groups by Program
- CCSQ ServiceNow Login Failure Screen Redirect
- New Fields Added to the Major Incident Module

The following CCSQ ServiceNow maintenance tasks will be completed this iteration:

- New Flows for License Group Allocation
- Quebec Patch 9 Hotfix 3a Upgrade
- HARP-ServiceNow Automation Workflow Update
- iQIES/QIES/ASPEN 'Awaiting Info Reason' Field Update
- Customer Email Replies to Case Notifications
- CCSQ ServiceNow Incident Notification Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page located in the QualityNet Collaboration Hub.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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