



QualityNet | CCSQ ServiceNow



November 10, 2022

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow IT Catalog Update – Assignment Group Membership
- CCSQ ServiceNow AD Password Reset Message Update

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Q&A Portal Case Record Updates for 'Inpatient Claims – Based Measures' Program
- CCSQ ServiceNow/HARP User Record Update
- CCSQ ServiceNow IT Catalog Update – Deactivate HIDS OPS-MW Fulfiller Assignment Group
- Request for Property Action ServiceNow Form (HHS22) Update
- JIRA/SNOW Integration – Duplicate Ticket Creation Issue Resolved

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)