servicenow. for CCSQ

December 22, 2022

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow Update – System Outage Notifications
- CCSQ ServiceNow Update – Restrict Creation of Duplicate User Records
- ServiceNow Health Scan User Experience Remediation Updates
- CCSQ ServiceNow 1135 Waivers – Administrator's Quarterly Report Update
- CCSQ ServiceNow Update – New Reply Notification for Emails Sent to cmsqualitysupport@servicenowservices.com Only

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- IT Services Catalog Updates – Deactivate QPP Target Review Form and Hardship Exception Application
- QPP Case Form Update – Reorder 'New Account' Section Fields
- Q&A Portal Ask-a-Question 2023 Updates

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)