



QualityNet | CCSQ ServiceNow



May 18, 2022

New EQRS/ESRD Assignment Group

Affected Customers: QualityNet Service Center and EQRS Case Form Agents

Action: New Group Added to EQRS/ESRD Program

Group Name: ESRD NCC-PCU Support

Group Description:

- A new Assignment Group titled 'ESRD NCC-PCU Support' was added to CCSQ ServiceNow for the End Stage Renal Disease, National Coordinating Center, and Patient Contact Utility (PCU) program.
- The new 'ESRD NCC-PCU Support' group will work as a Tier-2 support group for the ESRD PCU program within the EQRS Case form in CCSQ ServiceNow.

For any questions, please reach out to CCSQServiceNow@cms.hhs.gov.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

