9.6 Release Notes for October 14, 2022

The following enhancements were completed during this iteration:

N/A

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The following maintenance tasks were completed during this iteration:

Affected Customers: CCSQ Service Center Agents

CCSQ ServiceNow HIDS Assignment Group Update

Starting Friday, October 14, 2022, at 8:30 PM EDT, the Assignment Group titled 'HIDS Data Services' will be renamed 'HIDS AiOps Operations and Support' in the CCSQ ServiceNow IT Service Catalog.

The 'HIDS AiOps Operations and Support' assignment group location is IT Service Catalog > Network Services > IP Addressing.

For any questions, please reach out to CCSQServiceNow@cms.hhs.gov.