



QualityNet | CCSQ ServiceNow



September 2, 2022

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow Group Management Update – Inactivity Notifications
- New Inpatient Quality Reporting (IQR) Topic Added to the Q&A Portal - Hip/Knee PRO-PM

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Work Notes Emails to 'Assigned to' Agents
- User/Contact Record Update – Business and Mobile Phone Extensions
- 'Create Knowledge' Button Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page located in the QualityNet Collaboration Hub.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)