



QualityNet | CCSQ ServiceNow



August 19, 2022

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- HARP Role Deactivation and Reactivation Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- User/Contact Record Update – Case Sensitive Email Addresses
- Application Navigator and Module Updates
- Erroneous Test Email Prevention
- 'Assigned to' Field Update
- CCSQ ServiceNow Assignment Group Updates

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page located in the QualityNet Collaboration Hub.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)