Release Notes 8.2 for April 29, 2022

The following enhancements were completed during this iteration:

Affected Customers: QualityNet Service Center Agents, Division of Value, Incentives and Quality Reporting (DVIQR), and Hospital Hardship Submitters

2021/2023 Medicare Promoting Interoperability (PI) Program Hardship Exception Application Form

On Sunday, May 1, 2022, 8:00 AM ET annual updates will be completed to the PI Hospital Hardship Exception Application form to reflect the 2021/2023 PI Hardship program.

- The PI Hospital Hardship Exception Application for Critical Access Hospital (CAH) and Eligible Hospital (EH) will open on 5/1/22 and will close on 9/1/2022.
- Reports and Dashboard will also be updated to reflect the 2021/2023 PI Hardship program reporting requirements.

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Affected Customers: 1135 Medicaid Waiver Submitters

CMCS: 1135 Medicaid Web Form Update

Starting Friday, April 29, at 8:30 PM ET, the *Medicaid or CHIP State Contact Information* section of the 1135 Medicaid web form will be updated so when the 'Zip code' field is completed, the 'City' and the 'State/US Territory/Federal District' fields will auto-populate. This update will save time with entering location information and provide assurance that the City and State are correct.

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Affected Customers: CCSQ Support Central Customers

CCSQ Support Central: Home Page Updates

Starting Friday, April 29, at 8:30 PM ET, the following updates will be made to the CCSQ Support Central Home Page:
- 'Create Ticket' and 'Track Ticket' buttons display at the top of the Home page.
- HCQIS Access Roles and Profile (HARP) button added under Quality Program Websites.
- Quality Program Websites buttons made smaller and in accordance with 508 regulations.

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The following maintenance tasks were completed during this iteration:

Affected Customers: Public Q&A Portal Customers

Q&A Tool Update

On Saturday, April 30, 2022, an update will be made in the Public Q&A Portal to remove the duplicate 'Search' field on the Browse Program Articles page.

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Affected Customers: CCSQ ServiceNow Customers

Assignment Group Management Request Update

On Saturday, April 30, 2022, an update will be made to the **Create an Assignment Group Catalog Item** in the Service Catalog to ensure that the 'Add Group Members' field is mandatory in both the portal and the platform views.

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Affected Customers: Security Points of Contacts, QualityNet Security Incident Submitters, Security Operations Center, and HCQIS Services and Operations Support

QualityNet Security Incident Updates - Knowledge Article Now Available

The [Knowledge Article](#) for these enhancements is now available in CCSQ ServiceNow. See details below.

On March 18, 2022, new enhancements were made to the QualityNet Security Incident form to improve Security Incident submissions and enhance visibility for Security Points of Contacts.

Enhancements include:

- SPOCs have visibility into Security Incidents submitted by contractor staff for their organization.
- Updates were made to make both platform and portal views consistent.
- Added Organization fields to allow submitters to indicate which organizations are reporting and are impacted by the security incident.
- Added 'My Organization Security Incidents' option under the menu 'My Stuff' in ServiceNow portal for SPOCs to view security incidents associated with their organization.
- Enabled the ability for the SOC to restrict Security Incident visibility from other customers.

For more information, view the [Knowledge Article Titled: How to Report a Security Incident in ServiceNow Platform and Portal](#) in CCSQ ServiceNow. *Note: To view Knowledge Articles you will need to sign into your CCSQ ServiceNow account.*

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Affected customers: QPP Service Center Agents

New QPP Group

On April 18, 2022, a new group name called 'QPP MIPS Value Pathways (MVPs)' was added to the QPP program.

- MVPs are a new reporting avenue under the QPP/MIPS program. This will allow the QPP MIPS Tier 2 team to manage, track, and respond to MVP case tickets separately from the general MIPS Tier 2 tickets.
- The MVP cases will be policy driven questions in 2022 with the scope expanding into 2023 and beyond.

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Affected Customers: QSEP Help Desk Agents and QSEP Portal Customers

QSEP Portal Update

On Wednesday, April 27, 2022, at 5:30 PM ET, an update will be made to the QSEP Portal to correct an issue with QSEP Portal submissions creating cases without a contact.

This update will ensure that QSEP ServiceNow cases submitted through the QSEP Portal are created with the correct contact information.