servicenow. for CCSQ   **October 28, 2022**

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ Support Central Update: Schedule a Call

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- San Diego Patch 8 Upgrade
- CCSQ ServiceNow IT Catalog Item Updates
  - Assignment Group Management – Create a new Assignment Group Updates
  - ADO Onboarding – Contract Name Update
  - Cloud Catalog Item Description Updates

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)