



QualityNet | Zscaler

**August 9, 2022**



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur on Tuesday, 8/9/2022, between 9 p.m. and 11 p.m. ET.

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** None

**What To Expect:** The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High, Tuesday, Aug. 9, between 9 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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**Center for Clinical Standards and Quality (CCSQ)**