QualityNet | Zscaler

Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times: Tuesday 3/29/2022, between 9:00 p.m. – 1:00 a.m. ET and Thursday 3/31/2022, between 9:00 p.m. – 1:00 a.m. ET.

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What to Expect: The Zscaler vendor will be performing upgrades to the ZPA FedRAMP High on Tuesday, 3/29/22, and Thursday, 3/21/22, 9:00 p.m. – 1:00 a.m. ET. During this time, users may experience reconnects to applications and intermittent admin availability to the user interface (UI). Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)