

## QualityNet | Zscaler

June 1, 2022



## **Planned Activity**

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Thursday, 6/2/2022, between 9:00 p.m. and 11:00 p.m. ET
- Tuesday, 6/7/2022, between 9:00 p.m. and 11:00 p.m. ET
- Thursday, 6/9/2022, between 9:00 p.m. and 11:00 p.m. ET

## Impacted Application Development Organizations (ADOs): All ADOs

## Planned Downtime: None

**What To Expect:** The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High. During the scheduled maintenance users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-</u> <u>center-sos</u>



Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

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