

## QualityNet | Zscaler

August 15, 2022



## **Planned Activity**

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, 8/15/2022, between 9 p.m. and 11 p.m. ET
- Tuesday, 8/16/2022, between 9 p.m. and 11 p.m. ET
- Thursday, 8/18/2022, between 9 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades to ZPA FedRAMP High on Monday 8/15, Tuesday 8/16, and Thursday 8/18 between 9 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u>



Email: ServiceCenterSOS@cms.hhs.gov To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to <u>ServiceCenterSOS@cms.hhs.gov.</u>.

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