

QualityNet | Zscaler

July 5, 2022



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 7/5/2022, between 9 p.m. and 11 p.m. ET
- Wednesday, 7/6/2022, between 9 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Tuesday, July 5, between 9 p.m. and 11 p.m. ET and again on Wednesday, July 6, between 9 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u>

Save time. Submit and Track your ticket!

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

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