

QualityNet | Zscaler

June 6, 2022



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 6/7/2022, between 9:00 p.m. and 11:00 p.m. ET
- Thursday, 6/9/2022, between 9:00 p.m. and 11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High. During the scheduled maintenance users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-</u> <u>center-sos</u>

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)