



CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- 1135 Waivers: Mass Email Response to Unresolved NATCEP Waiver Requests
- 1135 Waivers: Mass Email Distribution with NATCEP Template
- 1135 Waivers: Bulk Resolve All Relevant NATCEP Waivers
- 1135 Waivers: Update Email Notification – Conditional Blanket Waiver Supporting Documents Required

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- 1135 Waivers: Parent Case Adjudication Values Update
- 1135 Waivers: De-escalated Notification Recipients Update
- Q&A Portal: Ask-a-Question Form Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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