

Release Notes for October 7, 2022

The following enhancements were completed during this iteration:

Affected Customers: CCSQ ServiceNow NATCEP 1135 Waiver Request Submitters

- **1135 Waivers: Mass Email Response to Unresolved NATCEP Waiver Requests**

On Thursday, October 6, 2022, CCSQ ServiceNow sent an email distribution to submitters of NATCEP 1135 Waiver Requests if their NATCEP 1135 Waiver Request was not processed by the October 7, 2022, deadline.

- **1135 Waivers: Mass Email Distribution with NATCEP Template**

On Thursday, October 6, 2022, CCSQ ServiceNow sent an email distribution to submitters of unresolved NATCEP 1135 Waiver Requests whose States had not been approved for Conditional Blanket Waivers with the NATCEP Waiver Template included.

- **1135 Waivers: Bulk Resolve All Relevant NATCEP Waivers**

On Friday, October 7, 2022, CCSQ ServiceNow will systematically resolve all Child Cases that qualified as Conditional Blanket Waivers to meet the request to have all NATCEP Waivers resolved prior to the October 7th deadline.

These updates will ensure that the NATCEP Waivers requirements will be met by October 7, 2022.

Affected Customers: CCSQ ServiceNow 1135 General Waiver Submitters, 1135 Administrators, and 1135 Comprehensive Reviewers

1135 Waivers: Update Email Notification - Conditional Blanket Waiver Supporting Documents Required

As of Wednesday, October 5, 2022, 1135 General Waiver Submitters will receive an updated automated email notification when they are required to send supporting documentation to CMS so that their Conditional Blanket Waiver request may be processed.

The email notification now includes the NATCEP Waiver Template which is required to be filled out and sent back by the submitters.

The following maintenance tasks were completed during this iteration:

Affected Customers: CCSQ ServiceNow 1135 General Waiver Submitters, 1135 Administrators, and 1135 Comprehensive Reviewers

1135 Waiver Updates

On Wednesday, October 5, 2022, the following 1135 Waiver updates were implemented:

- **1135 Waivers: Parent Case Adjudication Values Update**

When a Child Case is de-escalated and moved to a new Parent Case, the original Parent Case adjudication values will be re-calculated.

- **1135 Waivers: De-escalated Notification Recipients Update**

When a Child Case is de-escalated, a notification will only be sent to the Assignment Group Parent (Triage Group Members), not All Group Members.

Affected Customers: CCSQ ServiceNow Q&A Portal Customers

Q&A Portal: Ask-a-Question Form Update

On Friday, October 7, 2022, at 8:30 PM EDT, CCSQ ServiceNow will update the Q&A Portal for 'Inpatient Claims-Based Measures' Program, 'Understanding Measure Methodology' topic. Three previously available fields [Contact Type, Country, and State (if US is the country)] will be restored on the Q&A Form and the backend Case form.