Release Notes 9.5 for September 30, 2022

The following enhancements were completed during this iteration:

Affected Customers: CCSQ ServiceNow Internal Customers

CCSQ ServiceNow Duplicate User Record Reconciliation

On Friday, September 30 at 8:30 PM EDT, the CCSQ ServiceNow Team will be performing a reconciliation of duplicate User records. User records with duplicate emails are being reconciled into a single User record.

This update will eliminate the duplicate User records in CCSQ ServiceNow.

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The following maintenance tasks were completed during this iteration:

Affected Customers: CCSQ ServiceNow Customers

CCSQ ServiceNow "Client Callable Script Include" Privacy Setting Update

On Friday, September 30, 2022, at 8:30 PM EDT, the CCSQ ServiceNow "Client Callable Script Include" Privacy Setting will be updated to enhance system security. The update to the "client-callable script includes" privacy setting prevents unauthenticated customers who access public pages from triggering functionality that is meant only for authenticated customers.