



QualityNet | CCSQ ServiceNow



June 30, 2022

1135 General Waiver Updates

Affected customers: 1135 Waiver Administrators, 1135 Group Members, and 1135 Group Managers

Starting Friday, July 1, 2022, the following three updates will be made that impact the functionality and reporting for 1135 General waivers.

- **1135: Conditional Blanket Waivers Update**

The 'Blanket Waiver' field will be updated (checked) on Child Waivers that are identified as Conditional Blanket Waivers for specific states (locations) for Waiver Types by Public Health Emergencies (PHEs).

1135 Administrators will have the ability to determine if a Conditional Blanket Waiver should be identified as a Blanket Waiver on a case-by-case basis in CCSQ ServiceNow.

- **'Resolve As SPAM' Button**

The 'Resolve As SPAM' button will only be visible to 1135 Administrators and 1135 Group Managers on General Waivers.

- **1135 Administrator Individual Waiver Report Titles**

The word 'Total' is repeated in some 1135 Administrator Individual Waiver report titles and will be corrected to read 'Total # of Waiver Requests'.

If you need additional information, contact us:

Phone: 1-866-288-8914

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