

QualityNet | CCSQ ServiceNow





April 11, 2022

1135 CMCS: Update to the Decision Letter Approval Process

Affected Customers: 1135 CMCS Comprehensive Reviewers and Approvers

An update has been made to the CMCS Decision Letter Approval Process to improve collaboration between the Comprehensive Reviewers and Approvers.

Approvers are now able to make direct edits on a copy of the Comprehensive Response Field Content.

This update will streamline the process by minimizing the back-and-forth between Reviewers and Approvers by reducing the number of letters drafted.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos



Email:

ServiceCenterSOS@cms.hhs.gov