



QualityNet | CCSQ ServiceNow



March 3, 2022

CCSQ ServiceNow iQIES Group Name Change

Affected Customers: iQIES Service Center Agents

Starting Thursday, March 3, 2022, at 4:00PM EST, the Assignment Group titled 'iQIES Dashboard Support' will be renamed to 'CCSQ Quicksight Support' in CCSQ ServiceNow. All tickets previously assigned to 'iQIES Dashboard Support' will be updated to display 'CCSQ Quicksight Support'.

For any questions, please reach out to CCSQServiceNow@cms.hhs.gov.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)

