Services Catalog Update

Affected Customers: CCSQ ServiceNow Internal Services Catalog Customers

On Friday, May 27, 2022, at 8:30 PM ET, the CCSQ ServiceNow team will remove unused catalog categories and catalog items in the IT Services Catalog to ensure the catalog properly reflects the current service offerings.

The following categories will be deactivated:

- APM
- EQRS ADO
- Hardware Services
- Operations Tools
- Production Data Management
- ServiceNow
- Support
- Wintel

For the full list of **deactivated catalog items**, view the Knowledge Article titled: CCSQ ServiceNow Deactivated Catalog Items & Categories in CCSQ ServiceNow. *Note: To view Knowledge Articles you will need to sign into your CCSQ ServiceNow account.*

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)