



QualityNet | CCSQ ServiceNow



April 27, 2022

## QSEP Portal Update

**Affected Customers:** QSEP Help Desk Agents and QSEP Portal Customers

On Wednesday, April 27, 2022, at 5:30 PM ET, an update will be made to the QSEP Portal to correct an issue with QSEP Portal submissions creating cases without a contact.

This update will ensure that QSEP ServiceNow cases submitted through the QSEP Portal are created with the correct contact information.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)