September 16, 2022

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- iQIES User Research Form HCD
- IT Services Catalog– AWS Access Request Form Update
- Agent Workspace – CCN Field Added to Search Modal Window
- 1135: 'Custom Messages' Field Update

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- AppOmni Application Update to Version 2.1.1
- CCSQ ServiceNow Case Update – Case Sensitive Email Addresses
- JIRA Issue Added to Problem Ticket

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page located in the QualityNet Collaboration Hub.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)