

QualityNet | Network

July 8, 2022



Planned Activity

Planned Actions: Upgrade the Production Firepower Management console and PDHUB-NGFW firewalls to remediate vulnerabilities – CHG0053971

Impacted Application Development Organizations (ADOs): ADOs and Ventech

Planned Downtime: 7/11/2022, 11:30 p.m. - 7/12/2022, 1:30 a.m. ET

What To Expect: Although downtime is listed with a two-hour window, only a limited brief impact to related Inbound URL traffic flowing through the firewall being upgraded at that time is expected to occur as the traffic is failed over to the other availability zone. Any disruption would be limited to a few minutes at most and, under previous upgrades, that failover has been transparent to the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: <u>#help-service-center-sos</u>

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

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ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)