July 8, 2022

Planned Activity

Planned Actions: Upgrade Production F5 load balancers to version 16.1.3 to remediate vulnerabilities – CHG0053973

Impacted Application Development Organizations (ADOs): ADOs and Ventech (all F5-hosted URLs)

Planned Downtime: 7/14/2022, 11:30 p.m. – 7/15/2022 1:30 a.m. ET

What To Expect: Although downtime is listed with a two-hour window, only a limited brief impact is expected to related Inbound URL traffic flowing through the F5 as it is reloaded into the upgraded OS and traffic is failed over to the other availability zone. Any disruption would be limited to a few minutes at most and, under previous upgrades, that failover has been transparent to the user community.