

QualityNet | Network

June 28, 2022



Planned Activity

Planned Actions: Upgrade Prod F5 load balancers to remediate vulnerabilities. CHG0053929

Impacted Application Development Organizations (ADOs): ADOs & Ventech (all F5-hosted URLs)

Planned Downtime: 6/30/2022 11:30 p.m. - 7/1/2022 1:30 a.m. ET

What To Expect: While our downtime is limited to 5 minutes occurring between 11:30 pm. – 1:30 a.m., we expect only a brief impact to F5-hosted URL traffic while traffic is failed over to the other availability zone. Any disruption is limited to a few minutes at most and, with previous upgrades, the failover has been transparent to the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: <u>#help-service-center-sos</u>

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

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Center for Clinical Standards and Quality (CCSQ)