

January 4, 2022



## Planned Activity

**Planned Actions:** System Maintenance and Release 9.9 Deployment to Production

**Impacted Users:** Managed File Transfer (MFT) Users

**Planned Downtime:** The MFT website (<https://qnetmft.cms.gov>) will be unavailable from 8 p.m. ET to 10 p.m. ET on Tuesday January 4, 2022.

**What To Expect:** System-wide maintenance with downtime 8 p.m. ET to 10 p.m. ET. MFT Release 9.9 deploys fix for issue where a Non-MFT User can Register for MFT Account if Shared File by Existing MFT User.

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*If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos. or by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).*