QualityNet | HARP

Alert January 3rd, 2022

Planned Activity

Planned Actions: HARP v14.10 Release, 1/3/2022 at 8:30 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (*no downtime to users*)

What To Expect:
Enhancements:

- Global UX:

    o Update all required asterisks to have a space before (e.g. [Label] *)

Bug Fixes:

- HERA:

    o Users with email@cms.hhs.gov may request CMS federal roles while those with an email other than email@cms.hhs.gov cannot request CMS federal roles

    o When a user is requesting a role for an organization for which he/she is the only SO then the following error message is displayed: Requestor cannot be an approver. Please contact the help desk with the error code: ERR-ROLECREATION-007

    o The user is able to request the same role again after the Duplicate Roles Pop up is displayed

    o When a suspended user requests a role then the user receives the following error message: An unexpected error occurred while requesting user role. Please wait a few minutes and try again. If the issue persists, contact the help desk with the error code: HARP-RQSTR-1024

JIRA Stories: https://qnetjira.cms.gov/projects/ESST1/versions/25227

CMS.gov