

Alert May 17, 2022



Planned Activity

Planned Actions: HARP v16.3 Production Release, 5/17/2022 at 4:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (no downtime to users)

What To Expect:

Enhancements:

- Contact Help Desk:
 - Updated the page to apply new design solutions so that users can get more detailed Help Desk information and contact info.
- HERA:
 - Enhanced validation that restricts role request if the requesting user is the SO of the role requested so that ADO can customize to their requirement.

Defects:

- Contact Help Desk
 - Added the Support Central link under HARP Feedback section
- HERA
 - Fixed issue after error message is displayed when user requests a role for Qualtrics organization containing spaces if user searches other program and organization then Qualtrics related sub organization information is no longer displayed.
- Login
 - Removed the duplicate QualityNet Help Desk information from the Reset email template.
 - Updated email so that Subject and Body of email to match the approved template.
 - Removed error code so that user can request a role.
- HOMER
 - Removed error message so that User can assign a SO while assigning a program.
- User Profile
 - Updated email so that it displays the old and new email after the user's email address is updated.

<https://qnetjira.cms.gov/projects/ESST1/versions/27019>

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central



Email:
ServiceCenterSOS@cms.hhs.gov