Alert March 24, 2022

Planned Activity

Planned Actions: HARP v15.8 Production Release, 3/24/2022 at 4:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (no downtime to users)

What To Expect:

Enhancements:
- Login
  - Updated the QSEP support information on the on the Help Desk Contact page.

- HERMES
  - Added functionality to approve or reject a pending role request.

- Proxy Enhancement
  - Integrated with new user-search service which facilitates the user search proxy service from Saviynt and/or OKTA systems.

Defects:
- Login
  - Updated ServiceNow to CCSQ ServiceNow on the Help Desk Contact page.

- HERMES
  - Resolved permissions issue as an incorrect error message was displayed when a user role was approved or rejected.

https://qnetjira.cms.gov/projects/ESST1/versions/26510

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)