

Alert March 2, 2022



Planned Activity

Planned Actions: HARP v15.5 Production Release, 3/2/2022 at 4:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (no downtime to users)

What To Expect:

Enhancements:

- Contact Helpdesk:
 - Implemented a new Contact Help Desk page
 - Updated the QPP contact phone number on the Help Desk page

Defects:

- Login
 - Fixed the "Give Us Feedback" link
 - Removed duplicate label on Google Authenticator and Okta Verify "Add New Device"
 - Time that the user must add user information details again or entering challenge answer on the Okta verify push two factor screen was increased.
 - Error message was enhanced on Okta verify, Add New device when the user enters incorrect login credentials.
 - On the Okta Verify Push screen, the Continue button is disabled if the user has not entered the required user ID or password.
 - Removed error message when a new user selects the cancel button when the user is navigated to enter code for Email as MFA

JIRA Stories: <https://qnetjira.cms.gov/projects/ESST1/versions/26125>

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central



Email:
ServiceCenterSOS@cms.hhs.gov