



QualityNet | HARP

Alert April 12, 2022



Planned Activity

Planned Actions: Okta will be modifying its edge networking through Spring 2022, starting April 25, 2022. These modifications are designed to provide better security and more resilient connectivity for customers. Okta released an original notification to administrators on March 8, 2022.

Impacted Application Development Organizations (ADOs): ADO customers who use allow lists in their OKTA configurations. For customers who do not use allow lists, the changes to the OKTA service will occur seamlessly.

Planned Downtime: If allow lists are not updated by the impact date of April 25, 2022, customers will experience inconsistent connectivity with Okta Services.

What To Expect: Customers who use allow lists will need to update them to include the new IP addresses being brought into the networking structure. Information on maintaining allow lists with Okta services is available in the [Okta Help Center](#). Please note that the new IPs are already listed in the Okta IP range allow list. If allow lists are not updated by the impact date of April 25, 2022, customers will experience inconsistent connectivity with Okta Services.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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