

QualityNet | HARP

Alert May 11, 2022



Planned Activity

Planned Actions: On Wednesday, May 11, 2022, maintenance will be performed to reset the Experian password in all HARP environments (SBX, TEST, PROD).

Impacted Application Development Organizations (ADOs): Only users attempting to proof in PROD during the maintenance window.

Planned Downtime: 7:00 to 9:00 PM ET [for 2 hours]

What To Expect: HARP proofing will be unavailable during the maintenance window. No ADO actions are required.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket! VISIT CCSQ Support Central Email: ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)