



QualityNet | HARP

June 15, 2022

## **ACTION REQUIRED**

### **Deactivation of HARP Accounts in PROD after 2 Years of Inactivity**

**Friday, June 24<sup>th</sup>, 2022**

On June 24<sup>th</sup>, 2022, the HARP team will begin deactivating all PROD HARP accounts whose **inactivity exceeds 2 years**. The HARP deactivation process will be automated on a daily occurrence moving forward.

*If you have not logged into the HARP PROD environment in the past 2 years, or are unsure, **please take a moment to [log in](#) to ensure your access remains active.***

Once deactivated, you will need to go through the process of [creating a new HARP account](#).

For issues with your HARP account after June 24<sup>th</sup>, 2022, please contact the Service Center via the contact information below.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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**Center for Clinical Standards and Quality (CCSQ)**

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