



QualityNet | HARP

May 23, 2022

ACTION REQUIRED

Deactivation of HARP Accounts in IMPL after 2 Years of Inactivity

Friday, May 27th, 2022

On May 27th, 2022, the HARP team will begin deactivating all IMPL HARP accounts whose **inactivity exceeds 2 years**. The HARP deactivation process is automated on a daily occurrence moving forward.

*If you have not logged into the HARP IMPL environment in the past 2 years, or are unsure, **please take a moment to log in to ensure your access remains active.***

Once deactivated, you will need to go through the process of creating a new HARP IMPL account.

Please reach out to Geoffrey Davenport (geoffrey.davenport@cms.hhs.gov) and/or Seth Ackerman (sackerman@ventera.com) for any questions.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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