



Planned Activity

Planned Actions: Upgrade AWS Production F5 load balancers to remediate vulnerabilities

Impacted Application Development Organizations (ADOs): QualityNet Atlassian users

Planned Downtime: Wednesday, July 20, 2022, between 12:30 AM ET and 2:30 AM ET

What To Expect: Atlassian users will only be impacted for around 5 minutes during the planned downtime. If your QualityNet Confluence or Jira session is disconnected, please wait 5 minutes, and reconnect. As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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