



February 21, 2022



## Reported Issue – Degraded Performance

The following issue has been reported and is currently being investigated.

**Issue Reported:** We are seeing degraded read/write performance on SAS workbenches. Workbench data sets are still available and accessible but response times are slow. We are actively investigating the issue.

**What to Expect:** The Data & Analytics Team is currently investigating the issue to determine the root cause and resolve the issue.

**Call to Action:** The Data & Analytics Team wants to know the number of affected users and organizations as we continue our investigation. If you or your organization has been affected, please open a help desk ticket by following the instructions below (ask that your ticket be routed to ADO-QualityNet Analytics-Support). When you share the details in your ticket, please provide the specific affected file path and full log.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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