



QualityNet | Analytics



December 2, 2022



Planned Activity

Planned Actions: A scheduled CAP & CDR maintenance event will occur tonight, December 2, at 8:00pm ET.

Impacted Community: All CAP & CDR Users

Planned Activities:

- Routine OS and security patching on CDR and CAP systems
- Routine CSAT EMR Cluster patching
- Routine CentOS Server patching
- PACE Migration
- Tuning of SAS services to address the SAS instability

Planned Downtime: All scheduled maintenance events begin at 8:00pm ET and end approximately at 11:00pm ET. In general, some maintenance events may require longer time, in which case users will be notified separately. A communication will be sent out once maintenance is complete.

Call to Action:

- Please ensure to save your work (i.e. data, script, and tables) before the maintenance event. This is to ensure that your information will be saved throughout the maintenance process. Any long running jobs would also need to be restarted **after** the event.
 - Save your data from SAS Content to your workbench by following [these instructions here](#).
 - Please also save any of your CASLIB datasets before maintenance by also following [these instructions here](#). After the maintenance window, you will need to load your tables back into memory in order to continue working with them.
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If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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