QualityNet | Analytics

CCSQ DATA & ANALYTICS

August 4, 2022

Planned Activity

Planned Actions: A scheduled CAP & CDR maintenance event will occur Friday, August 5th, at 8:00pm ET.

Impacted Community: All CAP & CDR Users

Planned Downtime: The Friday, August 5th maintenance event will begin at 8:00pm ET and end approximately at 11:00pm ET. In general, some maintenance events may require longer time, in which case users will be notified separately. A communication will be sent out once maintenance is complete.

Planned Actions:

- Standard monthly SAS Viya patching
- Standard monthly CDR patching
- Network updates (Efforts are underway to consolidate SAS services to reduce network latency)

Call to Action:

- Please ensure to save your work (i.e. data, script, and tables) before the maintenance event. This is to ensure that your information will be saved throughout the maintenance process. Any long running jobs would also need to be restarted after the event.
- Save your data from SAS Content to your workbench by following these instructions here.
- Please also save any of your CASLIB datasets before maintenance by also following these instructions here. After the maintenance window, you will need to load your tables back into memory in order to continue working with them.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

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