

November 15, 2022



CrowdStrike EDR Deployment Planned Activity

Planned Actions: During the November Prod Patching Maintenance the Cloud Support Team will be deploying the CrowdStrike Endpoint Detection and Response (EDR) agent to all CMS HIDS Multi-Tenant Prod instances that currently do not have CrowdStrike EDR agent deployed as part of the AMI.

Note: This effort is mandatory for all Elastic Compute Cloud (EC2) instances running in AWS. The CrowdStrike agent has already been integrated into all the HIDS GOLD AMIs (Amazon Machine Images).

Impacted Lines of Business (LOBs):

- DEL
- QCOR
- FAXCOM

Planned Downtime for AWS Account CMS HIDS Multi-tenant 150370869210 by environment:

- Friday, November 18, 2022, 8:00 p.m. – 9:00 p.m. ET

What To Expect:

- Non-Windows Instances will remain running throughout the deploy, no interruption to service is expected.
- Windows Instances will be restarted Following the agent install, a brief interruption to service is expected.

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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